

Instant assurance.

Qlik Support provides you with peace of mind through world class services and resources. Our customer-first mindset, along with our powerful self-service support portal, make us easy to work with and ensure you receive the highest levels of service.

Ensure your success with world-class support services

Peace of mind

With the right expertise at the right place and time

- Centralized support through powerful self-service portal
- Direct routing to the right expertise to solve your issue
- Coverage up to 14/7 for critical issues

Easy to work with

With an experience that is self-guided and personalized

- Instant self-service support through the portal
- Guidance customized to each user and instance
- Flexible contact options based on your issue or preference

Proactive guidance

With a rich mix of resources and technology

- Wealth of expertise and best practices
- Smart knowledge library
- Enablement inside and outside the portal including monthly webinars

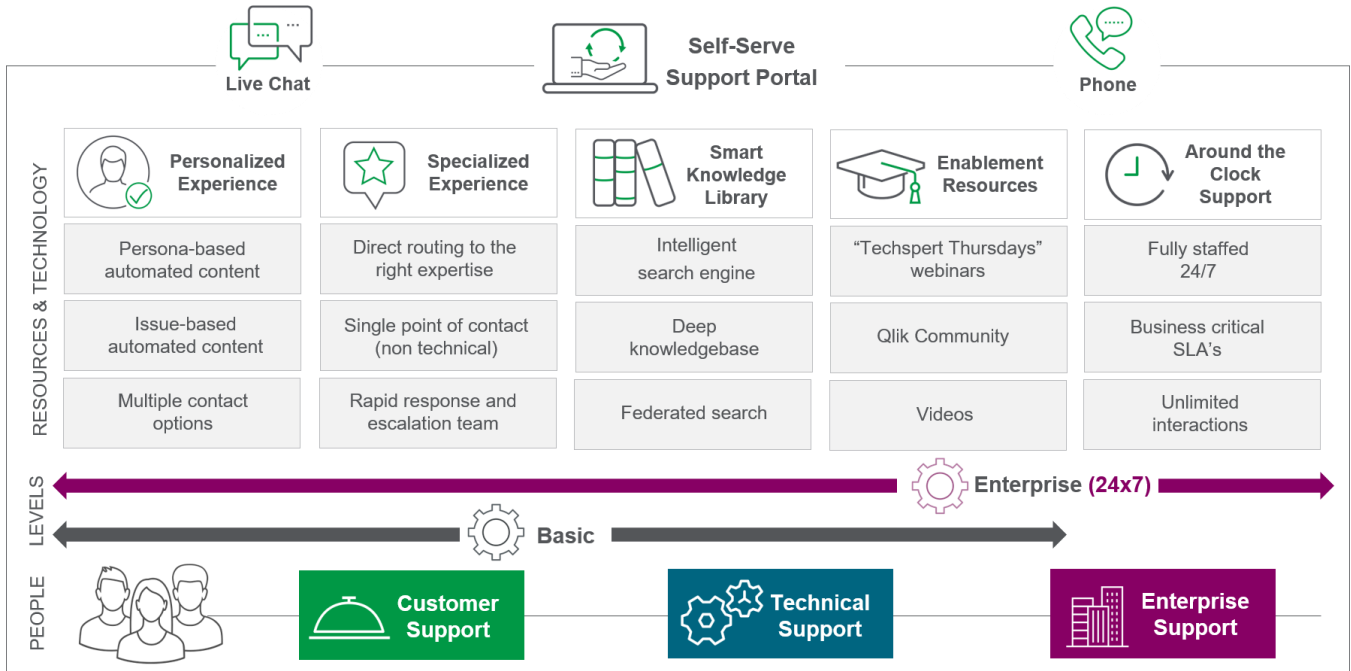
“Qlik Support’s quick response time and willingness to help get our issue taken care of which is the best “peace of mind” we could have.”

“Qlik support has a world-class group of people who are always willing and able to provide support or offer guidance when we need it.”

**Luciano Palacios, Analyst,
Dynamex**

Support Ecosystem

Our ecosystem combines a rich mix of resources, services and technology.



Support Portal

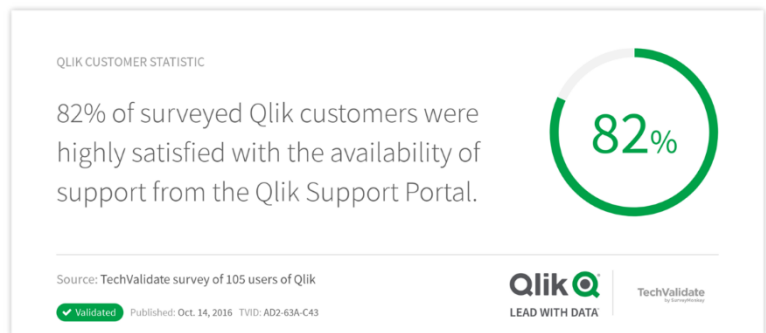
Our self-serve portal acts as central point for all of your support needs, with all resources available in one place.

It's easy to use: you get immediate access to the expertise you need to solve your issue. And our guidance is customized to your persona and instance.

Its search is powerful: you can quickly search for a solution to your issue across all available Qlik knowledge libraries, from the portal to Qlik Community and more. And we help you get answers to questions you may not be anticipating at the time by sending you supplemental information based on your area of expertise.

It has great content: we share articles, white papers, and webinars to help your real-time interactions, as well as proactively provide that knowledge to help others avoid issues and be successful.

For more information please visit qlik.com/support.





About Qlik

Qlik's vision is a data-literate world, one where everyone can use data to improve decision-making and solve their most challenging problems. Only Qlik offers end-to-end, real-time data integration and analytics solutions that help organizations access and transform all their data into value. Qlik helps companies lead with data to see more deeply into customer behavior, reinvent business processes, discover new revenue streams, and balance risk and reward. Qlik does business in more than 100 countries and serves over 50,000 customers around the world.

qlik.com