Data is the golden thread of healthcare stability

The creation of the Qlik Sense Command Centre

Enhancing the command centre through Qlik Alerting

#datasaveslives: actionable and predictive frontline healthcare

ABOUT

UHMB NHS Foundation Trust

365k people catered for

7,000 staff deliver services

1,000 opportunities caught

3 hospitals

Challenges

Copy with servicing a widespread geographic area

Recycle in financial constraints with growing demand

Gain real-time access to a single source of data

With Qlik Alerting, we can now reach many more people by both centrally delivering alerts and empowering users to self-service.

For us, it’s a game-changer. We get increased staff engagement, greater satisfaction and more data-driven decisions.

Rob O’Neill

Head of Information

UHMB NHS Foundation Trust

Promotes mobile-first strategy, allowing staff to access apps remotely

Calculates pressure points and escalation levels

Reaches and increases engagement with new and existing groups

Supports live patient flow through real-time alerts

Promotes a mobile-first strategy, allowing staff to access apps remotely

Optimises user experience

Ensures adequate bed and staffing availability

View status of all hospitals at a moment’s notice

Combat bottlenecks and meet emergency demands

Highlights outliers and anomalies

Ensures a more streamlined patient journey

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Creates increased staff engagement

Delivers live incoming data from ambulances

Ensures adequate bed availability

Educates with internal acute hospital analytical command centre

Anticipates surges in demand

Eliminates A&E bottlenecks

Predicts wider healthcare needs

Reduces pressure on hospital through telephone triage

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